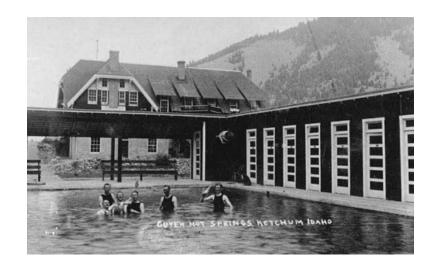








Tourists have been coming to Sun Valley for long time....







# TOURISM CONTRIBITIONS IN BLAINE COUNTY

**Direct Travel Spending** 

\$355,000,000

Direct Employment

5,100

Direct Earnings

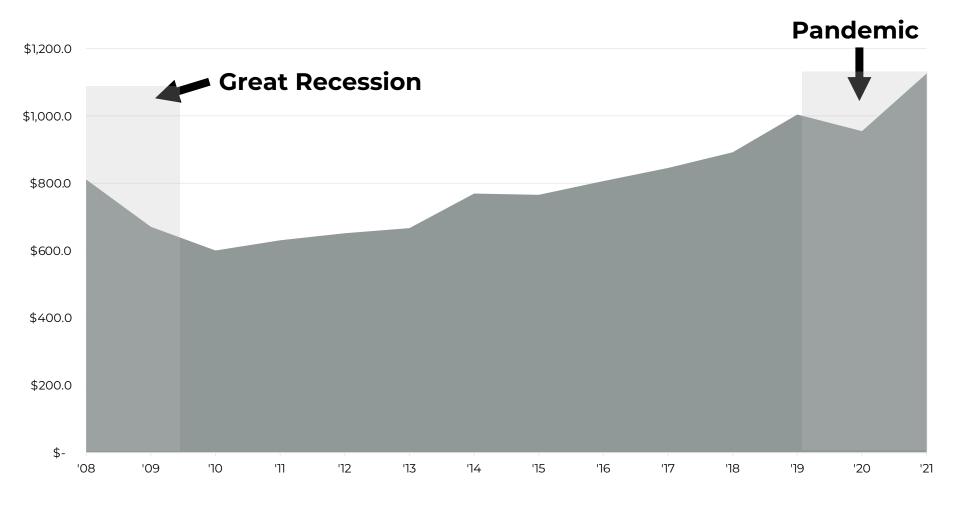
\$158,100,000

**Direct Taxes** 

\$34,000,000

2021 Figures from Idaho Travel Council

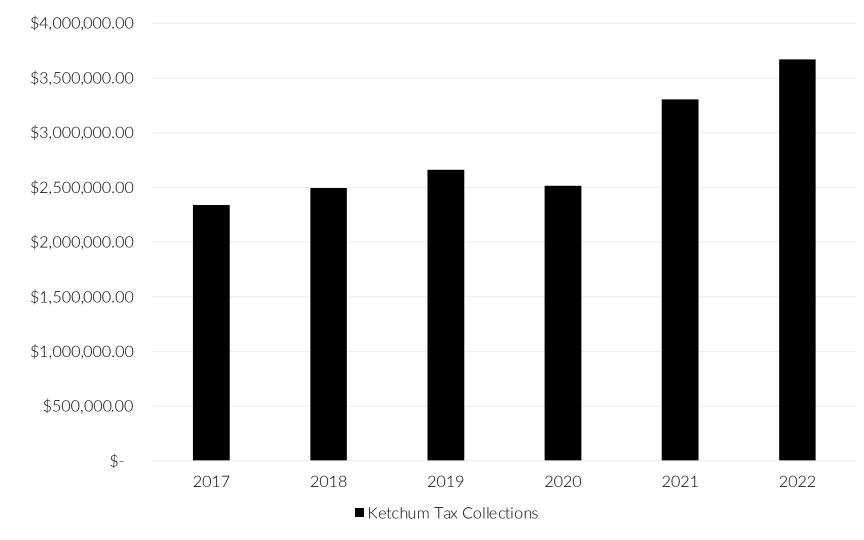
## **BLAINE COUNTY TOTAL REPORTED SALES (\$m)**



## Metrics

## KETCHUM LOT

## Ketchum Tax Collections



## LOCAL OPTION TAX (LOT)

CONTRIBUTIONS

## WHO'S PAYING WHAT?



# DIRECT & INDIRECT BENEFITS OF TOURISM



























## THE VISIT SUN VALLEY TEAM



Scott Fortner
Executive Director



Jessica Maynard
Operations Manager



Ray J. Gadd Marketing Director



Kendall Kirkpatrick
Marketing Coordinator

## **VISIT SUN VALLEY BOARD**



Mike Burchmore

Board Chair



Candice Pate
At Large



Diann Craven
City of Sun Valley



Gretchen Gorham
City of Ketchum
Representative



Pete Sonntag
Sun Valley Resort
Representative



Kristin Poole
Advisory
Committee
Representative



Jacob Frehling
At Large

## **VISIT SUN VALLEY ADVISORY**

Non-Profit/Education

Mike Wolter

**Retail** 

John Melin

Real Estate/Construction

Eeva Turzian

**Conservation/Sustainability** 

Jen Smith

Restaurant/Bar

Paul Holle

**Outdoor Recreation** 

Paddy McIlvoy

**Local Entrepreneur** 

Cassie Abel

**Events** 

Heather LaMonica Deckard

<u>Arts</u>

Gail Severn

**Lodging** 

Tim Johnson

**Financial** 

Bob Buersmeyer

**At Large** 

Kim MacPherson

## VISIT SUN VALLEY

Public Facing

## SUN VALLEY TOURISM ALLIANCE

Stakeholder Facing

Visit Sun Valley is a 501c6 nonprofit destination management and marketing organization (DMMO) for the greater Sun Valley area including Ketchum, Sun Valley, Hailey, Bellevue and beyond.

<u>DMMO</u>: Destination Marketing & Management Organization <u>What it Means</u>: ensuring tourism has a net positive effect on the destination, and this means maximizing the benefits through optimization of both supply and demand.

## WHAT WE BELIEVE

Visit Sun Valley is adapting and evolving with the current environment of the Wood River Valley, committing to the needs of community stakeholders and residents.

With the pandemic transforming tourism, increasing the desire for vacation/second homes, and attracting remote workers, our efforts have shifted to communicating and collaborating with local agencies to focus on the entire visitor journey.

With this new environment, we identified that we did not need to create additional demand but rather see our role to include managing the level that is appropriate for the community, including its businesses, infrastructure and quality of life.

We continue to support the demand for air travel in an effort to maintain consistent service for the Wood River Valley.

## **OUR MISSION:**

To raise awareness of Sun Valley and influence consumers in an effort to sustainably increase visitation from our target markets and valued guests.

## **OUR VISION:**

Sun Valley will be recognized as a leader in mountain resort lifestyle through sports, recreation, arts and culture.

## **OUR PURPOSE:**

To create a better life for our mountain community and the experience of visitors through sustainable tourism with the strategy of right place, right message, right time.

## **OUR FOCUS:**

Efforts will continue to look for travels at the right times to foster sustainable tourism. Managing visitor expectation and educating them of the mountain culture before and during their trips will be a top priority.

## HOW WE DO IT

## **Visitor Resources**

- Visitor Center
- Website
- Newsletter
- Local Initiatives

## **Community Collaborations**

- Lodging Association Group
- Recreation Group
- Fly Sun Valley Alliance
- Blaine County Sustainability
- Idaho Dark Sky Association

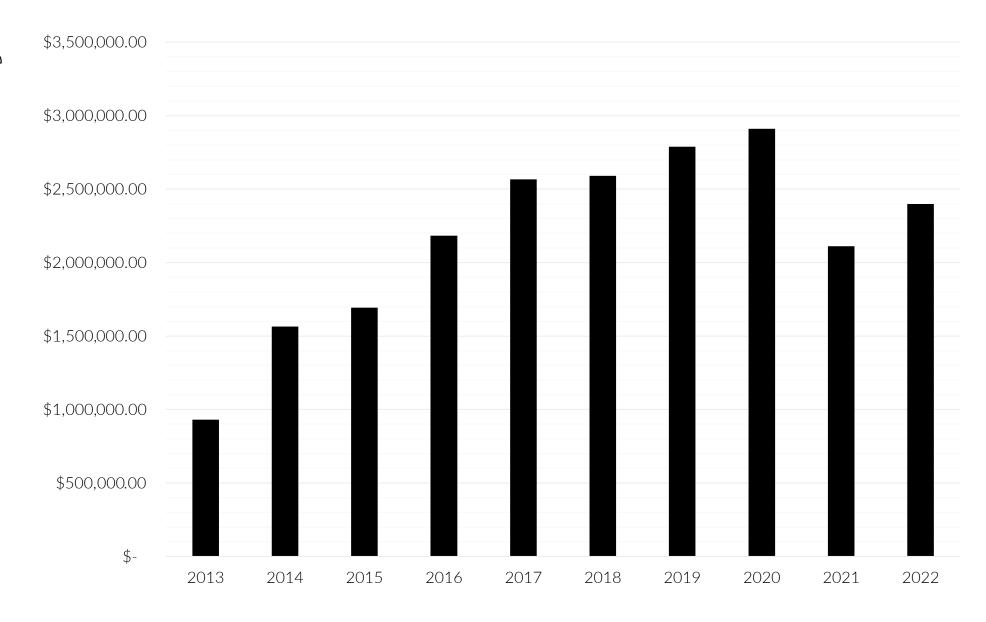
## **Story Telling**

- Digital & print placements
- Blogs
- Partnerships
- · Social media
- Public relations

## **Local Resources**

- Research
- Event Visibility
- Newsletter
- Business Listings
- Public Relations
- Web Information

## FUNDING OVER TIME

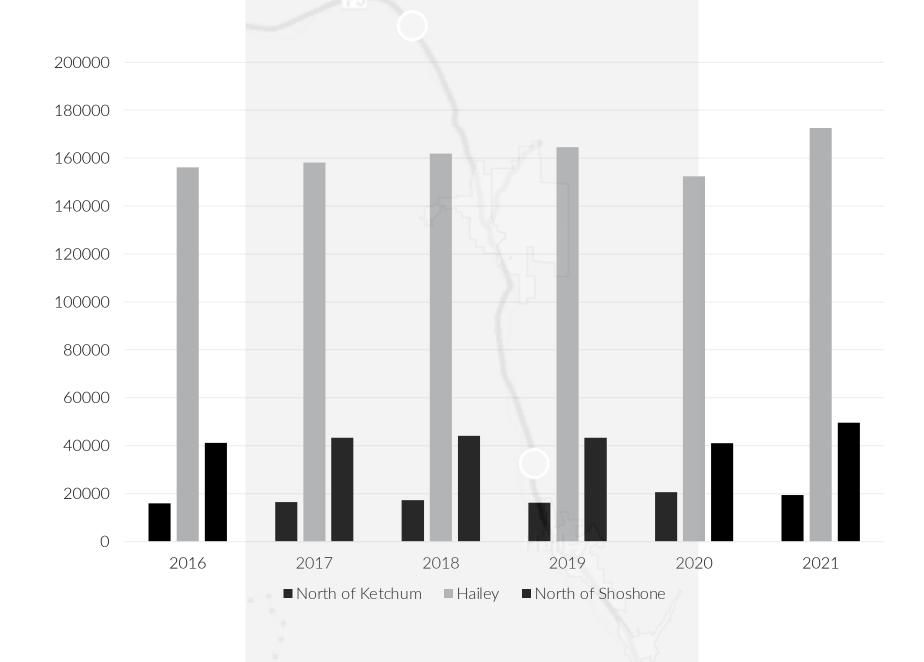


## **FUNDING SOURCES**



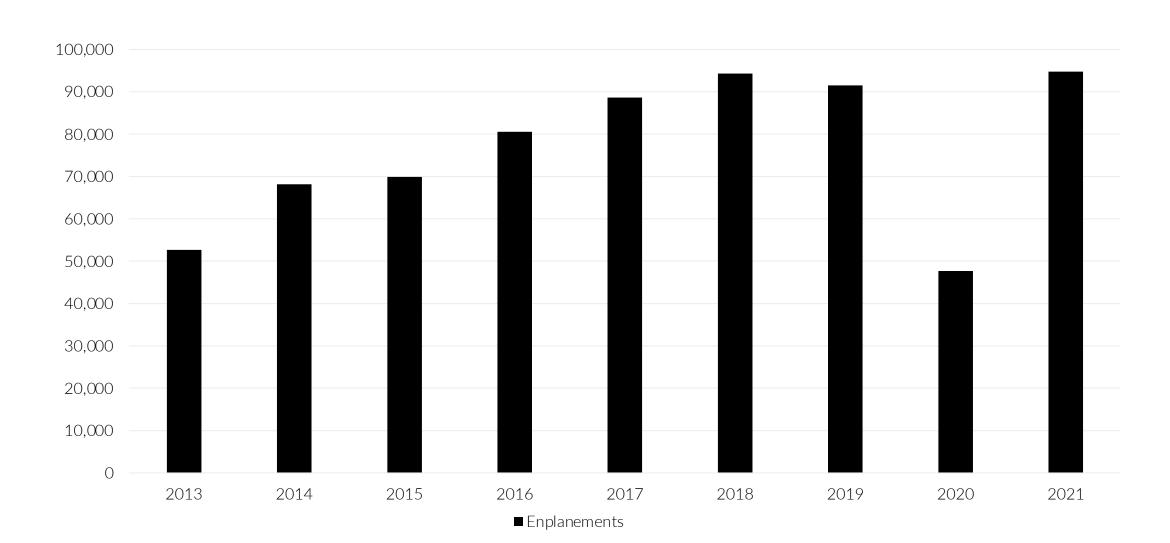
<sup>\*</sup>For Fiscal Year 2023, Visit Sun Valley did not ask for any funding from the city of Ketchum or the city of Sun Valley

## TRAFFIC COUNTS



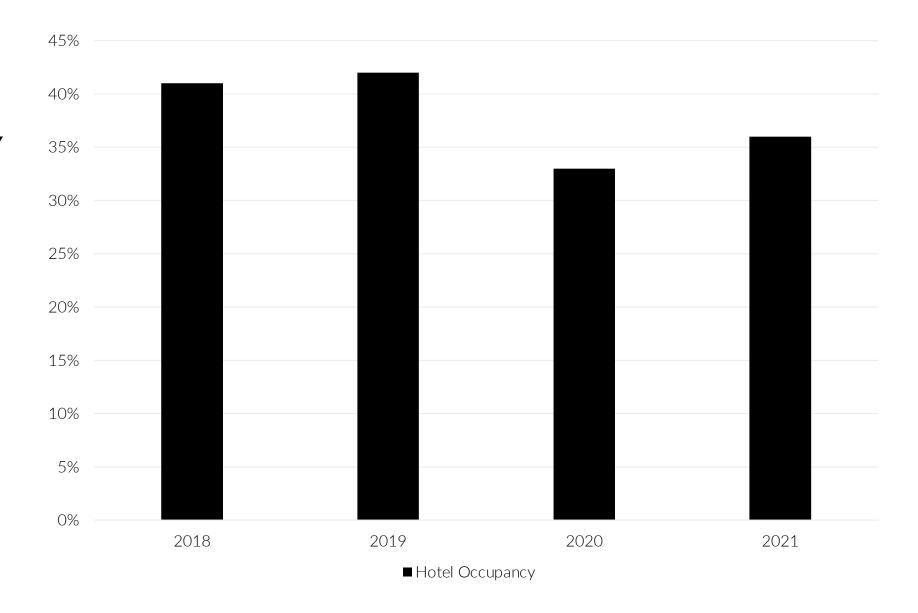
## Metrics

## **AIR ENPLANEMENTS**



## Metrics

## HOTEL OCCUPANCY





## LONG TERM

# TRANSITIONING TO A LIFESTYLE ECONOMY & BRAND

## WHY DESTINATION AWARENESS MATTERS

A PLACE TO <u>VISIT</u> >> A PLACE TO <u>LIVE</u>

If you work towards a place where people want to visit, you create a place where people want to live.

A PLACE TO <u>LIVE</u> >> A PLACE TO <u>WORK</u>

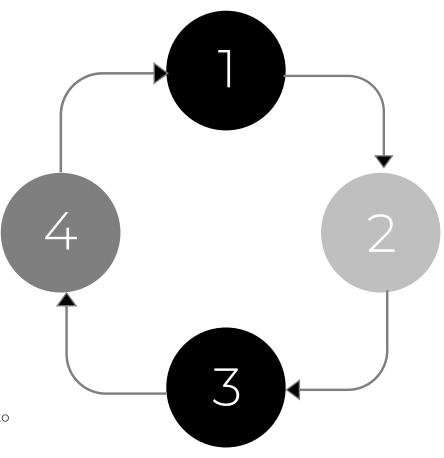
If you work towards a place where people want to live, you'll create a place where people want to work.

A PLACE TO WORK >> A PLACE FOR BUSINESS

If you work towards a place where people want to work, you'll create a place where business needs to be

A PLACE FOR <u>BUSINESS</u> >> A PLACE TO <u>VISIT</u>

If you work towards a place where business needs to be, you'll create a place where people have to visit.



### THE DIRECTION

## AREAS OF FOCUS

- THE QUALITY OF OUR ENVIRONMENT
- THE QUALITY OF OUR RESIDENTS' LIVES
- THE QUALITY OF OUR TOURISM ECONOMY

• THE QUALITY OF OUR VISITORS & THEIR EXPERIENCES

### THE DIRECTION

## THE GOALS

### AWARENESS, RETENTION, LOYALTY,

Priority and focus on Loyalty, Retention and Awareness. When needed be flexible.

## LOOKING FOR THE NEXT GENERATION

The average age in the Valley continues to remain. We need to find the next generation of visitors who will love, respect and embrace our Valley for the future.

## **ALWAYS ON APPROACH**

Show the breadth of this place to encourage people to spend more time and ultimately, more money.

## **STEWARDSHIP**

Spread out visitation across the year. Aligning the visitor to the experience, the season and the reason.

### FUNDING

Shifting our funding sources from 2 to 4 and ensuring a minimum dedicated amount to allow us to be "always on" and to plan long term for future challenges.

## LONG-TERM PLAN

We're eager to establish a north star that guides healthy business, economic vitality, diversity, quality of life, and the unique mountain culture

## STRATEGIC FOCUS

## Awareness

Targeting the IDEAL guest (who might be a steward)?

## Retention

How might we invite repeat visits from the people who will add/not detract?

## Loyalty

How might we align expectations with reality that people are hooked?

Our evergreen strategy:

## Sustainability in how we grow + thrive as a community\* \*All of us. Not just some of us

## ALIGNMENT FOR THE WIN



LONG TERM

Developing a long-term plan for tourism and its role in the community for the future.

One that creates opportunities for economic vitality, is sustainable, and balances with the quality of life.

## THANK YOU!

WE CAN'T DO IT WITHOUT YOU

## FUNDING PARTNERS

## SUN VALLEY AIR SERVICE BOARD



## COMMUNITY PARTNERS















